

This brochure is important for you
if the **International Protection
Agency (IPA)** has granted you
Subsidiary Protection Status.





This material has been produced by the **International Protection Agency (IPA)** in Malta with the graphic design support of the **European Union Agency for Asylum (EUAA)**.

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info@ipa.gov.mt : for general queries and information requests

frontoffice@ipa.gov.mt : for requests for appointments

notifications.ipa@ipa.gov.mt : for notifications of appointments

dublinunit@ipa.gov.mt : for queries related to the Dublin Unit

protection@ipa.gov.mt : for the submission of evidence for your application

Facebook:

[@MaltalPA](https://www.facebook.com/MaltaIPA)

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What are my rights as a beneficiary of subsidiary protection status?

As a beneficiary of subsidiary protection status, you have the right to:

- ☑ Remain in Malta with freedom of movement;
- ☑ Be granted personal documents, including a three-year residence permit (renewable);
- ☑ Obtain a travel document in accordance with the relevant provisions of national law, entitling you to leave and return to Malta;
- ☑ Have access to accommodation under equivalent conditions as other third country nationals legally residing in Malta;
- ☑ Have access to employment, social welfare (which may be limited to core social welfare benefits), State medical care (including treatment of medical disorders), integration programmes, State education and training under the same conditions as Maltese nationals.



What about my family members who did not qualify for international protection?

Your family members (i.e., your spouse and unmarried minor children, if you're an adult, and your parent(s) or another adult responsible for you in accordance with Maltese legislation, if you're a minor), if they are in Malta at the time of this decision, will enjoy your same rights and benefits so that family unity can be maintained.



How can I collect my Protection Certificate?

As a beneficiary of subsidiary protection status, you will be issued with a Protection Certificate by the International Protection Agency. The purpose of this certificate is to confirm your status as a beneficiary of subsidiary protection status in Malta.

Your Protection Certificate may be issued on the same day that you are informed of the decision of your application for international protection. If this is not possible, an IPA officer will give you an appointment to come at the Agency's premises to have your IPA Protection Certificate issued.

If you received your decision via e-mail or by post, please contact the IPA via e-mail at frontoffice@ipa.gov.mt as soon as possible to ask for an appointment to have your Protection Certificate issued.

The Protection Certificate is valid for three years from its issuance date. It is very important that you make an appointment with the IPA to renew your Protection Certificate by the renewal date indicated on the certificate.

Failure to renew your Protection Certificate within a period of one year from the date of its expiry may be considered as an unequivocal renunciation of your protection status in Malta and could lead to the lapse of your subsidiary protection status. This means that you are no longer a beneficiary of subsidiary protection status in Malta.



What if I don't agree with IPA's decision and believe I'm eligible for refugee status?

If you do not agree with the IPA's decision, and you believe that you should be granted refugee status, you have the right to appeal.

Appeals must be submitted to the International Protection Appeals Tribunal (IPAT) within the timeframe and as per the modalities listed in the IPA's decision. Based on your personal interview and if any, submitted evidence, the IPA carried out an assessment of your case to decide if there are grounds for granting you international protection. You received an interview transcript and an assessment with the reasons leading to the decision.

These documents are very important because, if you disagree with the decision, you will need to pass them to your lawyer to assist you with your appeal.

International Protection Appeals Tribunal (IPAT) (Hears appeals of decisions issued by the International Protection Agency)

Address: 15, 1st Floor, City Gate Buildings,
Ordinance Street, Valletta, Malta

Tel: +356 25689442, +356 25689443

E-mail: ipat@gov.mt

Web: <http://homeaffairs.gov.mt>

Opening hours: Winter (1st October to 15th June) Monday – Friday: 8:00-12:00
Summer (16th June-30th September) Monday to Friday: 8:00-12:00 Wednesday: Closed



How can I get my residence permit?

Your residence permit will be issued by Identità. To apply for a residence permit, you must go to Identità Expatriates Hal Far - International Humanitarian Protection and SRA Office with your Protection Certificate. Personnel from Identità will subsequently guide you on the procedure for the issuance of a residence permit, including any applicable fees.

Please contact Identità for any questions related to your residence permit, such as documents required for the issuance of a residence permit, the procedure for the renewal of your residence permit and how to apply for a residence permit on behalf of your minor children.

Identità Expatriates Hal Far - International Humanitarian Protection and SRA Office

Address: Hal Far Hanger, Hal Far, BBG3000

Opening hours:

Monday to Friday: 07:30am – 12:30pm

Tel: (+356) 2590 4841

E-mail: intl.protection.identita@gov.mt

Web: www.identita.gov.mt

Facebook: [@identitamalta](https://www.facebook.com/identitamalta)



What happens if I have a child in Malta after I am granted subsidiary protection status?

If you have a child after being granted subsidiary protection status, you can:



Apply for international protection on his/her behalf if you feel that your child is in need of international protection in his/her own right;

Directly apply for a residence permit for your child with Identità.

OR

If you decide to directly apply for a residence permit for your child with Identità, you will need to present a letter issued by the IPA to Identità wherein the IPA confirms that your child is entitled to your same rights and benefits. The issuance of this letter is subject to the presentation of official documentation confirming the family link (e.g., a birth certificate issued by the Public Registry). Please note that in this case your child will have access to your same rights and benefits, on the basis of family unity but he/she will not hold the status of a beneficiary of subsidiary protection status.



Can I bring my family to Malta?

As a beneficiary of subsidiary protection status, you are not entitled to family reunification.



How can I get a travel document?

To travel abroad, you will have to apply for an Alien Passport with the Malta Passport Office. Alien Passports are valid for a period of three years. Please contact the Passport Office within Identità for any questions related to your travel document, such as, documents required for its issuance, the procedure for its renewal, and how to apply for a travel document on behalf of your minor children.

Identità

Address: Passport Office, Onda Building, Also Moro Road, Marsa, Malta
Tel: +356 2590 4100

E-mail: passports.identita@gov.mt

Web: www.identita.gov.mt

Opening hours: Monday to Friday 07:30-14:00
Wednesday 07:30-14:00 / 15:00-18:00
Saturday 07:30-11:00



How can I travel abroad?

Once you have your **Alien Passport**, you can leave **Malta freely and travel to any country, except your country of origin, subject to meeting the necessary entry conditions.** You can travel within the European Schengen Area for 90 days within a 180 day period without a visa. To travel outside the Schengen area, or to travel for a period longer than 90 days within a 180 day period within the Schengen area, you will normally need a visa.

IMPORTANT: Not all EU countries are in the Schengen Area. It is your responsibility to verify visa requirements before travelling to any country. You do not have the right to work or settle in another EU country. It is also your responsibility to make sure that the airline you are travelling with and the State that you plan on visiting both accept your travel document.

If you decide to travel to your country of origin, your subsidiary protection status could be withdrawn. Withdrawal of your subsidiary protection status will be the issuance of a return decision and a removal order (deportation), unless there are other grounds for you to stay in Malta. You will also lose access to the rights granted to you as a beneficiary of subsidiary protection status.



Where will I live?

If you are currently residing in an AWAS open centre you are entitled to continue living there for the remaining time specified in your contract. Once you move out of the open centre, you will need to find a private accommodation.

You can also apply for the **Private Rent Housing Benefit Scheme**. This scheme provides financial support to allow those with limited income to rent houses from private landlords.

For more information visit: www.housingauthority.gov.mt





Can I continue my education or learn new skills in Malta?

In Malta, education is compulsory for everyone under 16 years old, free of charge.

You can sign up for English and Maltese language courses, as well as integration classes, through the 'I Belong' programme organised by the Intercultural and Anti-Racism Unit of the Government of Malta. To join the 'I Belong' programme, you need to fill out an online form available at:



www.humanrights.gov.mt

You may also apply for courses at state educational institutes, such as The Malta College of Arts, Science and Technology (MCAST) and the University of Malta (UoM). MCAST offers many apprenticeships which will allow you to learn new skills or a new trade, whereas the UoM offers a vast array of undergraduate and postgraduate courses. For more information related to the courses offered by MCAST and the UoM, and any applicable fees, please contact the respective institution directly.

If you need more information about the Maltese education system, the Migrant Learners Unit can give you additional information and support. You can check their website for more information:



www.migrantlearnersunit.gov.mt



Can I work in Malta?



YES, you can work as an employee or as a self-employed individual. You must have an employment license (also known as a work permit) issued by Jobs Plus to be able to legally work in Malta.

For information on how to apply for an employment license, contact the Employment Licences Unit on 22201280-291 or by writing an e-mail to: employmentlicences.jobsplus@gov.mt

If you are looking for a new job, you can contact your local Jobs Plus office. They will register you as a job seeker and assign you an employment advisor who will give you support and guidance. The Jesuit Refugee Service also offers employability workshops and one-to-one support.

The logo for Jobs Plus, featuring the word "jobsplus" in a lowercase, sans-serif font. The "j" is stylized with a dot above it. The logo is white and set against a dark gray rounded rectangular background.

Jesuit Refugee Services (JRS)

(Free legal assistance and support to access employment, education, healthcare and psychological care)

Opening hours:

Monday – Friday: 9:00-17:00

Address: Nr 1, Dar Sarria,
Pjazza Emmanuel Tonna, Floriana

Tel: +356 21442751, +356 99214445 (WhatsApp also available)

E-mail: info@jrsmalta.org

Web: www.jrsmalta.org

Facebook: [@jrsmaltapage](https://www.facebook.com/jrsmaltapage)

As a worker in Malta, you have the same labour rights as Maltese nationals.

If you believe that your rights are being violated by your employer, contact the Department for Industrial and Employment Relations, located at 121, Melita Street in Valletta.

For more information visit their website:



www.dier.gov.mt



What social benefits am I entitled to?

As a beneficiary of subsidiary protection, you are entitled to core social welfare benefits. If you need support in relation to family welfare, or other aspects such as alcohol and substance abuse, the Foundation for Social Welfare Services may be able to support you.

For more information visit:



www.fsws.gov.mt

For more information pertaining to what social welfare benefits you are entitled to please contact the Department of Social Security.

For more information visit:



www.socialsecurity.gov.mt



Am I entitled to healthcare in Malta?



YES, you can access public medical care free of charge, under the same conditions as Maltese citizens.

Visit **Healthcare Entitlement Unit** for more information:



<https://s2.eessi.gov.mt/en/home>



Can I lose my right to subsidiary protection?

YES, your subsidiary protection status will be revoked, ended or not further renewed if the IPA concludes that you ceased to be a person eligible for subsidiary protection because the circumstances which led to the granting of your protection status have ceased to exist or have changed to such a degree that protection is no longer required.

Your subsidiary protection status will also be revoked, ended or not further renewed if:



It is established that you should have been or are excluded from subsidiary protection status.



You misinterpreted or omitted facts, including by using false documents, and this was decisive for granting you subsidiary protection status.

Failure to renew your Protection Certificate within a period of one year from the date of its expiry may be considered as an unequivocal renunciation of your protection status in Malta and could lead to the lapse of your subsidiary protection status.

This means that you are no longer a beneficiary of subsidiary protection status in Malta. It is therefore very important that you make an appointment with the IPA to renew your Protection Certificate by the renewal date indicated on the certificate.

You may also choose to renounce your subsidiary protection status (e.g., if you wish to return to your country of origin).

If you intend to renounce your subsidiary protection status because you want to return to your country of origin, consider using voluntary return assistance.

Assisted voluntary return and reintegration (AVRR) is offered to those migrants who are unable or unwilling to stay in Malta and who are interested in returning to their home country. The program is run in partnership with the Maltese government Returns Unit and the International Organisation for Migration (IOM).



Do I have a right to appeal?

You have the right to appeal a decision by the International Protection Agency relating to the revocation, ending or non-renewal of your subsidiary protection status.



Appeals must be submitted to the **International Protection Appeals Tribunal (IPAT)** within the timeframe and as per the modalities listed in the IPA's decision.



No right of appeal shall lie in case of unequivocal renunciation of protection leading to the lapse of your subsidiary protection status, including in case you fail to renew your protection certificate within one year from its expiry. Without prejudice to this, in such an eventuality you may ask for your protection status to be reinstated. The IPA will subsequently review your request to determine whether subsidiary protection status should once again be granted, provided that you still meet the eligibility criteria to be granted subsidiary protection status and you are not excluded from subsidiary protection status.

Returns Unit

28/12, Vincenti Buildings, Strait Street, Valletta, Malta

Tel.: +356 25689777 / +356 99131777

E-mail: returns@gov.mt

Facebook: [@Voluntary Return Malta](#)



International Organization for Migration (IOM)

Apt. 2, De Vilhena Residence, Trejjet il-Fosos, Floriana, Malta

Tel: +356 21374613

E-mail: iommalta@iom.int

Web: <https://malta.iom.int>

Facebook: [@IOMinMalta](#)